

Release Category: [Maintenance](#)

Thermon continues to focus on advancing the efficiency of Heat Trace Asset Management by making continuous improvements to the Controls & Monitoring solutions portfolio. As a part of Thermon's Digitization initiative and our commitment to providing great experience to our customers, we release new features/fixes on our products on a regular basis.

This release is for the latest version of the Genesis Network Software.

New Features

1. **Enhanced Alarm Visibility**
 - Added a new alarm type in the Alarms Dashboard to indicate network device communication errors. An alarm will trigger if the Genesis Server does not receive data from a Bridge or Duo for over 5 minutes.
2. **Stale Data Indicator**
 - Introduced a new icon in circuit and panel views to highlight stale data (no communication error, but readings not refreshed for over 4 hours).
3. **Improved Graph Resolution**
 - Added an option in graph view to increase data resolution, addressing issues where data appeared "smoothed out" over longer timelines.
4. **Alarm Masking**
 - Added the ability to mask erroneous RTD Fault alarms for third party controllers.

Resolved Issues

1. **Bridge Reporting Issue**
 - Fixed an issue where the Bridge may delay the detection of unresponsive controllers under certain conditions.
2. **Panel Communication Stability**
 - Resolved an issue with third party panels to maintain proper communication after module configuration changes.
3. **Alarm Dashboard Export**
 - Corrected an issue where timestamps in exported alarm data were output as zeroes.

Recommended Action

We strongly encourage all customers to upgrade to this latest. Please coordinate with our **Field Services** or **Product Management** teams to facilitate your upgrade.

Need Help?

If you encounter any issues, please [report them here](#).

You can also access the software via [our download portal](#).

Thank you for your continued partnership. If you have any questions or concerns, please [contact us](#).

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